



Terms & conditions relating to purchases from Bidibots.

CURRENCY & PAYMENT

All prices shown are in Australian dollars (AUD). All payments are billed in AUD. Currency conversions are set by your bank and any charges further to this will be made by your bank.

All prices are exclusives of GST for Australian customers. Prices for all International orders are GST exclusive; however, all International orders include a 10% service and handling fee. This fee exists to cover higher costs associated with offshore orders.

SHIPPING & DELIVERY

SHIPPING FEES

Location	Order value	Shipping fee
Australia	Under \$150	\$10
Australia	Over \$150	FREE
New Zealand	Under \$350	\$20
New Zealand	Over \$350	FREE
Rest of the world	Under \$350	\$30
Rest of the world	Over \$350	FREE

International Shipping charges above do not include possible taxes and charges imposed by the country of origin or destination. The responsibility of costs incurred for any customs duties, foreign taxes or other fees which may occur rest solely with the customer.

DELIVERY TIMES

Please allow up to 5 business days from dispatch to Australian metropolitan addresses. Regional areas may vary.

Please allow 5-15 business days from dispatch to International addresses. Delivery time may vary due to customs and processing systems.

Deliveries are posted Monday-Friday during business hours. Purchases made on weekends or public holidays will generally be processed over the next 2-3 business days.

Bidibots recommends customers provide a secure delivery address,

Bidibots bears no responsibility for lost or stolen packages.

RETURNS & EXCHANGES

Your purchase may be returned for refund, exchange, or credit note within 14 days provided the product is returned in original condition and a receipt is provided if change of mind occurs.

Merchandise must be returned in original condition with your invoice.

Faulty items will be assessed by our team and repaired, replaced, or refunded on a case by case basis. We reserve the right to repair if possible.

RETURNING YOUR PURCHASE

Purchases may be returned to Bidibots using a trackable service.

BIDIBOTS
RETURNS/EXCHANGES
33 ARUNDEL AVENUE
RESERVOIR, VIC, 3073
AUSTRALIA

Costs will vary depending on your location and the weight of your parcel. Please pack your parcel carefully as damage incurred in transit to Bidibots is the responsibility of the customer.

PLEASE NOTE: Shipping and handling charges are non-refundable. If you return a product on which duty and tax has been paid, we are unable to refund such duty or taxes.

Please allow 14 days for return/exchange processing. We will notify you via email when the process is complete.